

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,509	3,450	2%
	Admits	1,891	1,983	-5%
	Discharges	1,826	1,995	-8%
	Service Hours	58,574	63,259	-7%
	Bed Days	13,126	12,687	3%
	S.Rehab/PHP/IOP	2,154	1,775	21% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Outpatient	3,151	67.0%
	Community Support	394	8.4%
	Employment Services	270	5.7%
	Case Management	193	4.1%
	Social Rehabilitation	135	2.9%
	Residential Services	95	2.0%
<b>Forensic MH</b>			
	Forensics Community-based	298	6.3%
<b>Addiction</b>			
	Outpatient	167	3.6%

## Consumer Satisfaction Survey

(Based on 357 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		94%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		87%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Overall		85%	80%	91%
✓ Access		85%	80%	88%
● Outcome		74%	80%	83%
● Recovery		66%	80%	79%

Satisfied % 
 Goal % 
 0-80% 
 80-100% 
 Goal Met 
 Under Goal

## Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	446	13%	16%	Female	1,854	53%	▲ 40%
26-34	610	17%	23%	Male	1,655	47%	▼ 60%
35-44	632	18%	20%				
45-54	907	26%	24%				
55-64	653	19%	14%				
65+	254	7%	4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	3,303	94%	▲ 75%	White/Caucasian	2,922	83%	▲ 65%
Hisp-Puerto Rican	88	3%	12%	Other	214	6%	14%
Hispanic-Other	76	2%	6%	Black/African American	186	5%	▼ 17%
Unknown	39	1%	6%	Unknown	156	4%	3%
Hispanic-Mexican	2	0%	0%	Asian	15	0%	1%
Hispanic-Cuban	1	0%	0%	Multiple Races	10	0%	1%
				Am. Indian/Native Alaskan	4	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients 
 State Avg 
 > 10% Over State Avg 
 > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	173	133	30% ▲
Admits	85	92	-8%
Discharges	83	45	84% ▲
Service Hours	1,927	2,042	-6%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed	<div><div></div></div>	64	36%	35%	37%	1%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services	<div><div></div></div>	95	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 94%	95%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 90%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	75%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 40 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	88	10%
Admits	43	35	23% ▲
Discharges	35	34	3%
Service Hours	1,996	1,909	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	89%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges		■		■	■	■	■			■	■	■	67%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div></div>	27	28%	35%	37%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	62	100%	90%	94%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 40 Active Employment Services Programs

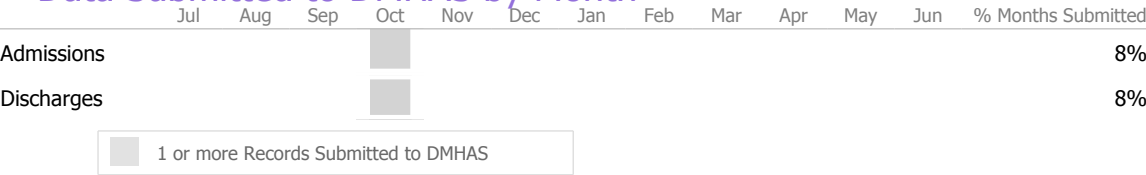
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	1	-	
Discharges	1	-	
Bed Days	2,915	2,920	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	97%
On-Time Periodic		
6 Month Updates	88%	87%
Cooccurring		
MH Screen Complete	0%	88%
SA Screen Complete	0%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	80%	78%	20% ▲
No Re-admit within 30 Days of Discharge		1	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	82%	10%

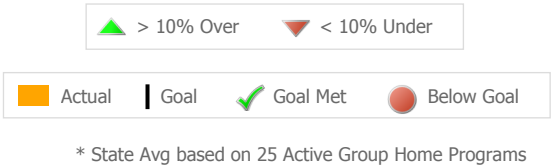
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		7	78%	60%	77%	18% ▲
Stable Living Situation		8	89%	90%	98%	-1%
Improved/Maintained Axis V GAF Score		8	89%	95%	62%	-6%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	2,595 days	0.9	100%	90%	96%	10%

< 90% 90-110% >110%



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	130	-5%
Admits	10	9	11% ▲
Discharges	25	16	56% ▲
Service Hours	1,667	1,946	-14% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	84%	54%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	80%	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	100%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	17%	50%	45%	-33% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		83	67%	60%	55%	7%
● Stable Living Situation		117	94%	95%	81%	-1%
✓ Improved/Maintained Axis V GAF Score		91	76%	75%	51%	1%
● Employed		18	15%	30%	19%	-15% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		99	100%	90%	87%	10%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		9	90%	75%	67%	15% ▲

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	32	3%
Admits	13	14	-7%
Discharges	11	12	-8%
Service Hours	2,506	3,221	-22% ▼
Bed Days	7,538	7,051	7%

Data Submission Quality

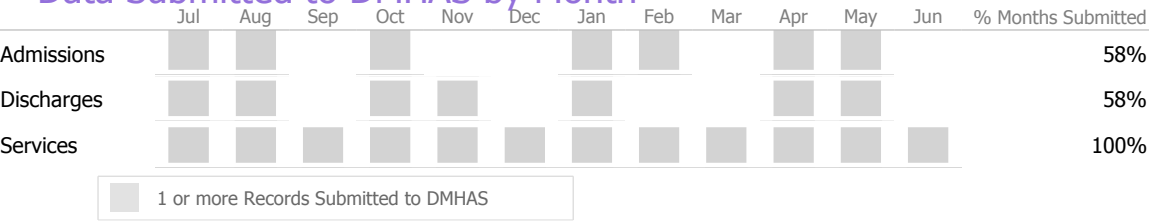
Data Entry	Actual	State Avg
Valid NOMS Data	93%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	81%	83%

Cooccurring	Actual	State Avg
MH Screen Complete	0%	76%
SA Screen Complete	0%	75%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	99%
Valid Axis V GAF Score	94%	97%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	73%	60%	66%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		23	70%	60%	81%	10%
✓ Stable Living Situation		32	97%	95%	96%	2%
● Employed		2	6%	25%	8%	-19% ▼
● Improved/Maintained Axis V GAF Score		14	52%	95%	66%	-43% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	1,182 days	0.6	98%	90%	97%	8%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	173	197	-12% ▼
Admits	141	149	-5%
Discharges	142	161	-12% ▼
Service Hours	465	543	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	51	100%	90%	41%	10% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div><div></div></div>	26	87%	0%	47%	87% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	119	114	4%
Admits	33	5	560% ▲
Discharges	25	27	-7%
Service Hours	951	966	-2%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	40%	50%	45%	-10% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		111	92%	60%	55%	32% ▲
✓ Stable Living Situation		118	98%	95%	81%	3%
● Employed		15	12%	30%	19%	-18% ▼
● Improved/Maintained Axis V GAF Score		61	66%	75%	51%	-9%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		95	100%	90%	87%	10%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		30	91%	75%	67%	16% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100% 88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		99% 54%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		81% 71%
✓ SA Screen Complete		78% 67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 98%
✓ Valid Axis V GAF Score		100% 91%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	155	3%
Admits	34	113	-70% ▼
Discharges	28	29	-3%
Service Hours	2,858	2,562	12% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	76%	82%
Cooccurring	Actual	State Avg
MH Screen Complete	33%	62%
SA Screen Complete	33%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	95%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	29%	65%	54%	-36% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		137	85%	60%	68%	25% ▲
Stable Living Situation		153	94%	80%	91%	14% ▲
Employed		21	13%	20%	10%	-7%
Improved/Maintained Axis V GAF Score		65	46%	95%	58%	-49% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		132	99%	90%	97%	9%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 40 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	113	-9%
Admits	14	25	-44% ▼
Discharges	24	26	-8%
Service Hours	1,123	1,560	-28% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	78%	54%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	71%
✓ SA Screen Complete	100%	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	76%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	25%	50%	45%	-25% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		89	86%	60%	55%	26% ▲
✓ Stable Living Situation		102	99%	95%	81%	4%
● Employed		24	23%	30%	19%	-7%
● Improved/Maintained Axis V GAF Score		17	18%	75%	51%	-57% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		76	96%	90%	87%	6%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		7	50%	75%	67%	-25% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			■	■	■	■	■	■	■	■			67%
Discharges	■	■		■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	16	-6%
Admits	-	5	-100% ▼
Discharges	2	1	100% ▲
Service Hours	177	125	43% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Stable Living Situation	<div><div></div></div>	9	60%	85%	89%	-25% ▼

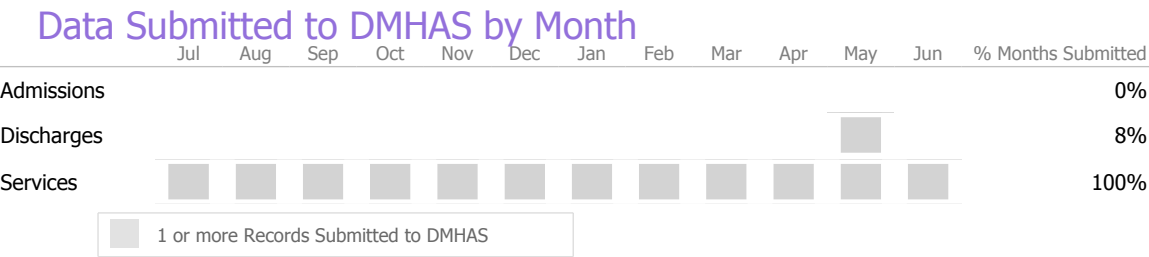
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services	<div><div></div></div>	8	62%	90%	93%	-28% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div><div></div></div>	100% 97%

On-Time Periodic		Actual	State Avg
	6 Month Updates	<div><div></div></div>	62% 83%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	122	37% ▲
Admits	131	89	47% ▲
Discharges	132	75	76% ▲
Service Hours	543	474	15% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
Valid TEDS Data	93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	74%	33%
Cooccurring	Actual	State Avg
MH Screen Complete	96%	95%
SA Screen Complete	95%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	97%	92%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	33%	50%	51%	-17% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		104	56%	55%	58%	1%
Not Arrested		143	77%	75%	89%	2%
Stable Living Situation		170	92%	95%	87%	-3%
Self Help		80	43%	60%	25%	-17% ▼
Improved/Maintained Axis V GAF Score		100	66%	75%	59%	-9%
Employed		57	31%	50%	37%	-19% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	96%	90%	82%	6%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		94	78%	75%	73%	3%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,307	1,278	2%
Admits	535	557	-4%
Discharges	523	503	4%
Service Hours	9,194	9,294	-1%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	84%	54%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	93%	71%
✓ SA Screen Complete	92%	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%
✓ Valid Axis V GAF Score	99%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		94	18%	50%	45%	-32% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,217	88%	60%	55%	28% ▲
● Stable Living Situation		1,296	94%	95%	81%	-1%
● Employed		289	21%	30%	19%	-9%
● Improved/Maintained Axis V GAF Score		764	63%	75%	51%	-12% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		858	100%	90%	87%	10%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		429	85%	75%	67%	10%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

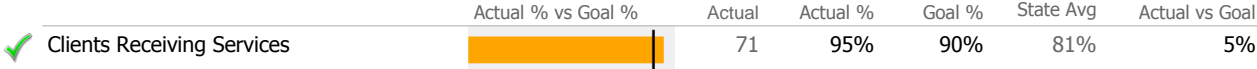
Actual Goal Goal Met Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs

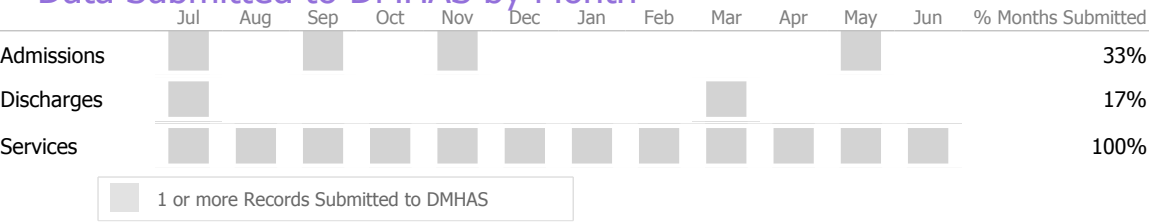
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	102	1%
Admits	7	12	-42% ▼
Discharges	29	5	480% ▲
Service Hours	10,347	11,703	-12% ▼
Social Rehab/PHP/IOP Days	472	494	-4%

Service Utilization



Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

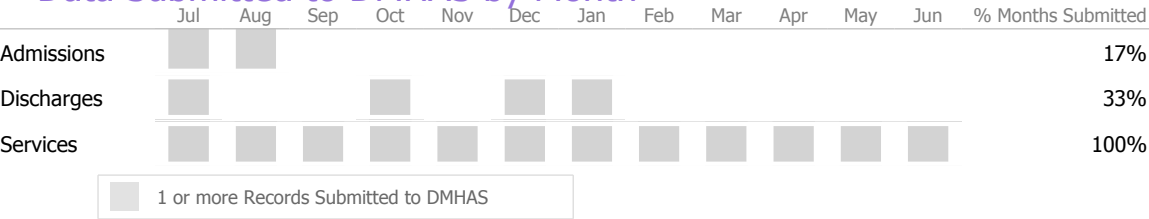
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	55	-45% ▼
Admits	6	8	-25% ▼
Discharges	6	32	-81% ▼
Service Hours	811	1,345	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	83%	90%
SA Screen Complete	67%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	67%	50%	69%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		26	87%	60%	86%	27% ▲
Stable Living Situation		30	100%	85%	94%	15% ▲
Employed		1	3%	25%	13%	-22% ▼
Improved/Maintained Axis V GAF Score		9	30%	95%	68%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	100%	90%	98%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 52 Active Residential Support Programs

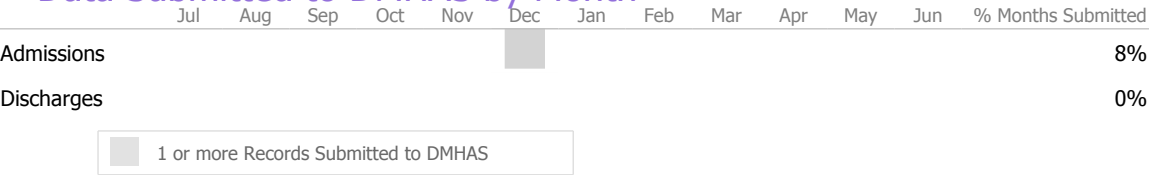
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	1	-	
Discharges	-	1	-100% ▼
Bed Days	939	1,085	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month



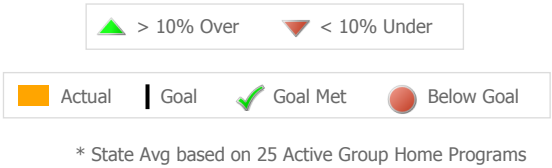
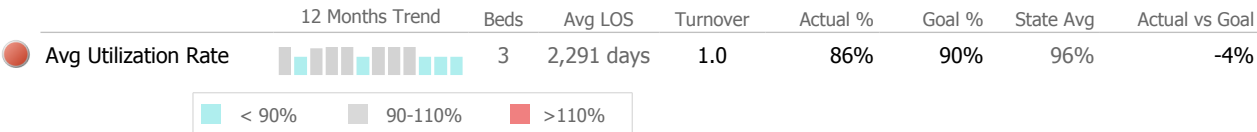
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	78%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		3	100%	60%	77%	40% ▲
Stable Living Situation		3	100%	90%	98%	10%
Improved/Maintained Axis V GAF Score		3	100%	95%	62%	5%

Bed Utilization





## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	235	234	0%
Admits	82	158	-48% ▼
Discharges	72	80	-10%
Service Hours	4,724	4,194	13% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	94%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	91%	82%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	100%	62%
✓ SA Screen Complete	99%	61%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%
✓ Valid Axis V GAF Score	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		45	64%	65%	54%	-1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		214	91%	60%	68%	31% ▲
✓ Stable Living Situation		216	92%	80%	91%	12% ▲
● Employed		21	9%	20%	10%	-11% ▼
● Improved/Maintained Axis V GAF Score		184	92%	95%	58%	-3%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		164	100%	90%	97%	10%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 40 Active CSP Programs

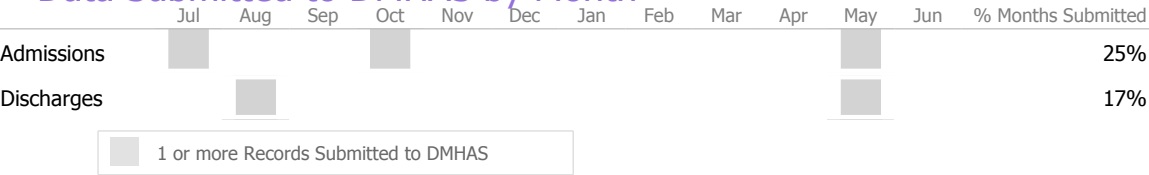
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	3	2	50% ▲
Discharges	2	3	-33% ▼
Bed Days	1,734	1,631	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	83%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	76%
SA Screen Complete	100%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	86%	99%
Valid Axis V GAF Score	86%	97%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	60%	66%	40% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		5	71%	60%	81%	11% ▲
Stable Living Situation		7	100%	95%	96%	5%
Improved/Maintained Axis V GAF Score		6	100%	95%	66%	5%
Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,529 days	0.7	95%	90%	97%	5%

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	24	-17% ▼
Admits	8	6	33% ▲
Discharges	7	12	-42% ▼
Service Hours	1,342	1,259	7%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	90%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	83%	50%	69%	33% ▲

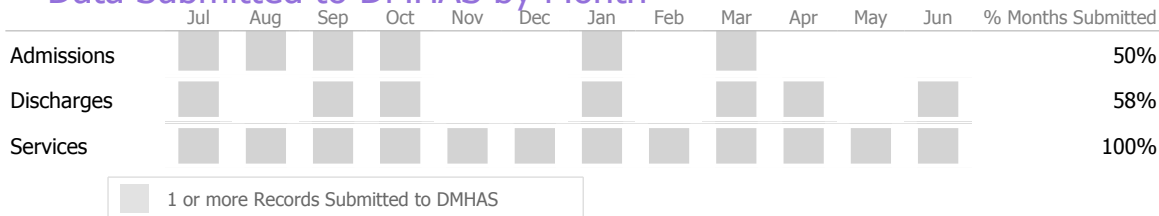
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		19	95%	60%	86%	35% ▲
Stable Living Situation		20	100%	85%	94%	15% ▲
Improved/Maintained Axis V GAF Score		18	95%	95%	68%	0%
Employed		1	5%	25%	13%	-20% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	116	8%
Admits	80	72	11% ▲
Discharges	72	74	-3%
Service Hours	-	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div></div>	0	0%	90%	41%	N/A ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div></div>	5	13%	0%	47%	13% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Discharges	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	<div></div>	100%
Services													0%

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	23	0%
Admits	2	6	-67% ▼
Discharges	4	3	33% ▲
Service Hours	613	1,617	-62% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	20	87%	85%	91%	2%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	19	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 93%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 76%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

\* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	1	3	-67% ▼
Discharges	1	2	-50% ▼
Service Hours	350	601	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	7	100%	85%	89%	15% ▲

Service Utilization

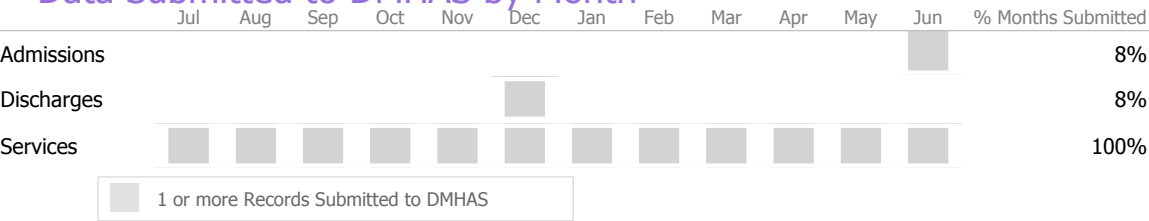
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	6	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 98%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div><div></div></div> 80%	83%

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,526	1,538	-1%
Admits	567	536	6%
Discharges	511	578	-12% ▼
Service Hours	10,921	11,175	-2%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	88%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	77%	54%
Cooccurring	Actual	State Avg
✓ MH Screen Complete	87%	71%
✓ SA Screen Complete	88%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%
✓ Valid Axis V GAF Score	97%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		162	32%	50%	45%	-18% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,407	89%	60%	55%	29% ▲
✓ Improved/Maintained Axis V GAF Score		1,181	88%	75%	51%	13% ▲
● Stable Living Situation		1,468	93%	95%	81%	-2%
● Employed		360	23%	30%	19%	-7%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1,053	99%	90%	87%	9%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		470	84%	75%	67%	9%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

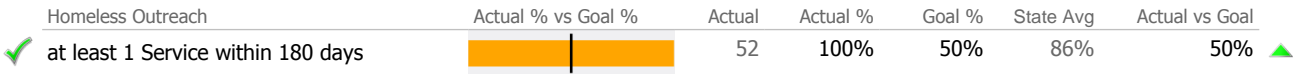
Actual Goal Goal Met Below Goal

\* State Avg based on 91 Active Standard Outpatient Programs

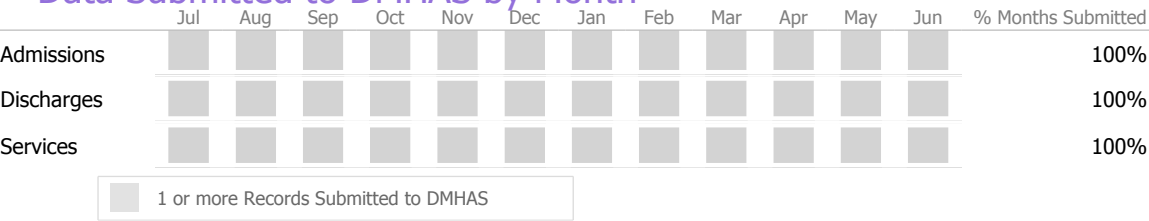
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	38	50%	▲
Admits	52	30	73%	▲
Discharges	49	34	44%	▲
Service Hours	551	622	-11%	▼

Service Engagement



Data Submitted to DMHAS by Month

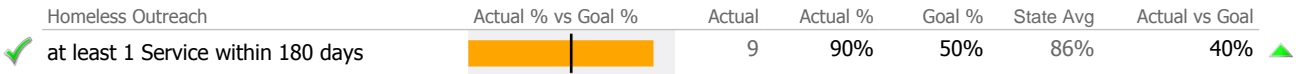




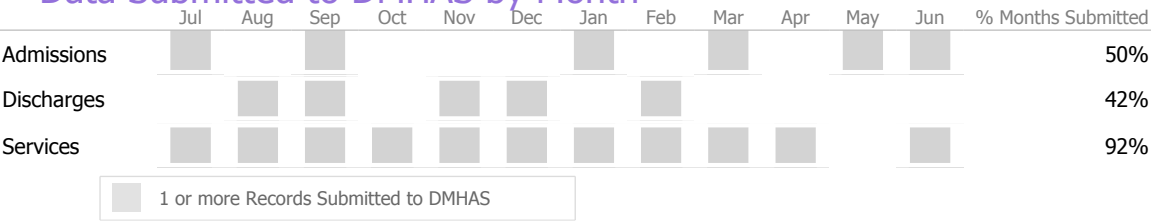
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	46	-13%	▼
Admits	10	21	-52%	▼
Discharges	14	15	-7%	
Service Hours	869	1,304	-33%	▼

Service Engagement



Data Submitted to DMHAS by Month



\* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	18	-33% ▼
Admits	2	6	-67% ▼
Discharges	2	8	-75% ▼
Service Hours	622	827	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	12	100%	85%	89%	15% ▲

Service Utilization

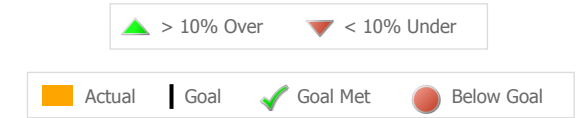
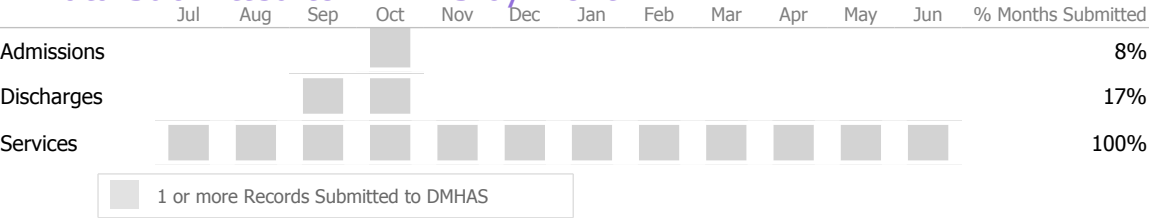
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	10	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div><div></div></div> 95%	97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 90%	83%

Data Submitted to DMHAS by Month



\* State Avg based on 67 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	33	-3%
Admits	6	9	-33% ▼
Discharges	7	7	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1,682	1,281	31% ▲

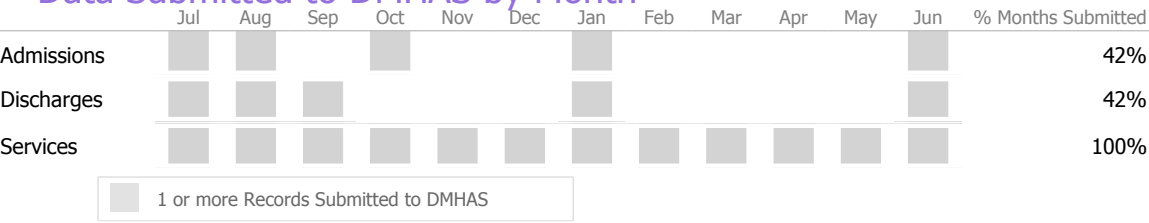
Service Utilization



Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div><div></div></div>	23	92%	90%	81%	2%

Data Submitted to DMHAS by Month



\* State Avg based on 39 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	49	2%
Admits	24	17	41% ▲
Discharges	19	23	-17% ▼
Service Hours	4,018	3,232	24% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	57%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■	■	■	■		■	■	■	■	83%
Discharges			■	■	■	■		■	■	■	■	■	75%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div><div></div></div>	8	42%	50%	61%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div><div></div></div>	49	96%	60%	48%	36% ▲
Stable Living Situation	<div><div></div></div>	46	90%	80%	65%	10%
Employed	<div><div></div></div>	12	24%	20%	5%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	32	100%	90%	67%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 37 Active Standard Case Management Programs